“The course was life changing; I would recommend this class to anyone!”

This highly interactive course introduces students to the process of mediation, from both the practitioner and the consumer perspectives. The course has a strong emphasis on enhancement of student’s personal communication and negotiation skills. At the conclusion of the course, each student should be able to evaluate mediation as a possible career opportunity, to be able to utilize the appropriate mediation process as a consumer, and to develop and effectively employ mediation skills that will enhance the students’ effectiveness in the negotiations in their professional and personal lives.

Course reading:

**Difficult Conversations**, Stone, Patton and Heen

**Getting to Yes**, Fisher and Ury

Although the books are short students are encouraged to start the readings before the class begins to have a head start.